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March 2011

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## Large Meter Testing Program

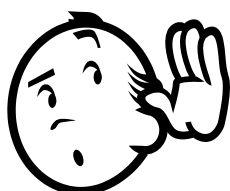
For the last decade, the Lake County Department of Utilities has proudly and successfully maintained a Large Meter Testing Program. Water meters 2" and greater are tested to ensure proper functionality, allowing us to accurately bill customers for water they utilize and maintain the integrity of our system. Accounts are identified in early February based upon unexplained decreases in water consumption, incorrect meter applications, consistent high usage or a significant time lapse since the meter was last tested. Accounts scheduled to be tested first undergo a thorough pre-evaluation by our Meter Group to verify that the meter assembly, vault and valves are in good operating condition. Roughly a month after the pre-evaluation is conducted, our large meter testing consultant begins testing the meters. Since the water service may be temporarily interrupted to conduct the meter test, scheduling arrangements are made so that the customer will not be significantly affected. This is especially imperative for customers who utilize water in their production, manufacturing or operations process. If a meter tests outside the acceptable accuracy range, the consultant will recommend to repair or replace the meter. Regardless of the course of action ultimately determined, the customer, Billing, Engineering, the meter testing consultant, the Meter Group, the Quality Assurance Group and the contractors/plumbers all work together to ensure that compliance with our rules and regulations is maintained and the most cost-effective option for our customers is provided.

**Submitted by: Matthew Armand, Billing/Customer Service Group**

## Newsletter Committee:

**Kristen Berg**  
**Scott Cole**  
**Josh Ellis**  
**Toni Ice**  
**Tonya Reidy**  
**Missy Weiss**

Please contact a member of the Newsletter Committee to provide ideas, suggestions and feedback for upcoming issues. We'd love to hear from you.



## Meet Our New Employee — Erica Funderburk

**Q: Where did you grow up and go to school?**

A: I grew up in New Philadelphia, OH and later attended Mentor High School. I currently live in Painesville City with my husband, Mike and our three daughters; Michelle, Lynesa and Alysia.

**Q: What do you like most about your position/job?**

A: I think the staff in my department is great and I especially love being of service to the community.

**Q: What's the most interesting place you've been?**

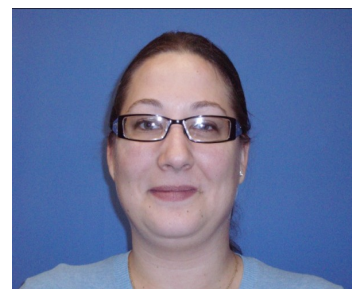
A: Seaside, CA. We drove along the Pacific Coast and saw the seals bathing in the sun. It was beautiful.

**Q: Do you have any pets?**

A: Yes, we have a dog, cat, two gerbils and a bird.

**Q: What are your favorite hobbies or interests?**

A: I enjoy camping, boating and bike riding.



**Erica Funderburk**

Account Clerk  
Billing/Customer Service  
Group

## Meet Our New Employee — Kevin Toczik

**Q: Where did you grow up and go to school?**

A: I grew up in Perry and went to Perry schools.

**Q: Do you have any family in the area?**

A: My mom lives in Perry and my stepfather lives in Grand River. My twin brother lives in Willoughby and another brother lives in Erie, PA.

**Q: What do you like most about your position/job?**

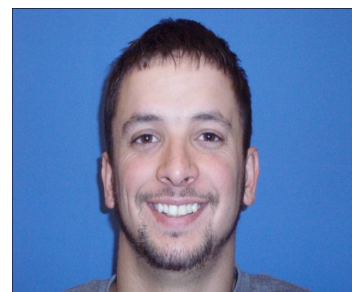
A: The new experience, working indoors in the winter and the good co-workers.

**Q: Do you have any pets?**

A: I recently got a husky/lab mix from a rescue. He's in the puppy stage so he gets into everything.

**Q: What's the most interesting place you've been?**

A: Deep sea fishing in Florida.

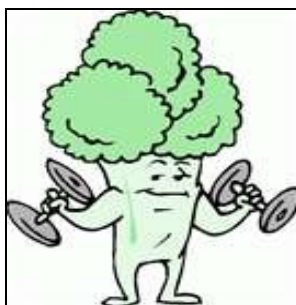


**Kevin Toczik**

Operator Trainee  
GLK Wastewater  
Reclamation Facility

## Broccoli-Ham Cheese Pie Recipe

12 sheets phyllo dough (14"x9")  
 Refrigerated butter-flavored spray  
 16oz frozen broccoli cuts, thawed & patted dry  
 1c cubed fully cooked lean ham  
 1c (4oz) shredded reduced-fat cheddar cheese  
 1 sm onion chopped  
 2t minced fresh parsley  
 2 garlic cloves, minced  
 1/2t dried thyme  
 1/2t salt  
 1/2t pepper  
 1c egg substitute  
 1c fat-free evaporated milk  
 2T grated parmesan cheese



Directions: Spritz one sheet of phyllo dough w/butter-flavored spray. Place in 9" pie plate coated w/cooking spray; allow one end of dough to overhang edge of plate by 3-4". (Until ready to use, keep phyllo dough covered w/plastic wrap & a damp towel to prevent drying out.) Repeat w/remaining phyllo, overlapping the sheets and spritzing w/ butter-flavored spray between each layer.

In a large bowl, combine broccoli, ham, cheese, onion, parsley, garlic, thyme, salt & pepper; spoon into crust. Combine egg substitute and milk; pour over broccoli mixture. Fold edges of dough over filling toward center of pie plate. Spritz edges w/butter-flavored spray.

Cover edge of crust w/foil. Bake @ 375 degrees for 40 min. Remove foil. Sprinkle w/parmesan cheese. Bake 30-35 min. longer or until knife inserted near the center comes out clean. Let stand 10 min. before cutting.

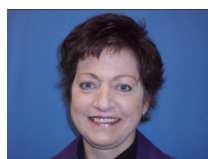
Serves 6. 1 Serving equals 232 calories.

**Submitted by: Debbie Roberts, Billing/Customer Service Group**

## Making a Difference

For the last ten years the Billing Department staff has organized a Chinese Raffle during the Christmas holiday season. This past season \$1,252 was given to the Painesville Food Force.

## Introducing Our New Employees...



**Nancy Hamblin**  
 Secretary  
 Solid Waste Facility



**Sarah Wittmann**  
 Secretary  
 Engineering Group



**Denis Yurkovich**  
 Dep. Sanitary Eng.  
 Engineering Group

*...stay tuned for their interviews in future newsletters*

## LCDU Changes ...

Matthew Armand - Assistant Billing Manager, Billing/Customer Service Group

Tom Moviel - Supervisor, GLK WRF

Randy Rothlisberger - Director of Water Systems, Administrative Group

Roland Skaggs - Supervisor, GLK WRF

## LCDU Anniversaries (April - June 2011)

### 20 Year

Jim Binns 6/03

### 30 Year

Barry Cvetko 4/23

## LCDU Retirees (Jan - March 2011)

Ron Hakli - 22 years



Buddy Scoville - 25 years

*Your many years of service and dedication are appreciated. Sincere congratulations and best wishes to all.*

## LCDU Birthdays (April - June 2011)

### APRIL BIRTHDAYS:

Candi Coulter	4/4
Jeff Gatchel	4/7
Dale Moran	4/9
Randy Rothlisberger	4/10
Tim Logan	4/15
Jerry Ondo	4/15
Barry Cvetko	4/20
Melanie Rangel	4/23
Bob Taylor	4/24
Katie Graham	4/25
Mike Holly	4/27

### MAY BIRTHDAYS:

Tom Orosz	5/1
Debera Douglas	5/2
Mark Murphy	5/2
Rob Edmonds	5/6
Grant White	5/8
Dean Moore	5/13
Bill Kuzma	5/15
Sarah Wittmann	5/15
Keith Maddox	5/17
Dave Kenny	5/18
Ronn Walker	5/18
Marie Millonzi	5/19
Carolyn Reed	5/19
Butch Hanusosky	5/21
Brad Pethtel	5/21
Sylvia Lindrose	5/25
Laurie Medlen	5/25
Tony Maimone	5/30
Jeff King	5/31

### JUNE BIRTHDAYS:

Bob Bradac	6/5
Jim Needler	6/11
Rich Soden	6/11
Bill McGonnell	6/12
Dave Hutchinson	6/15
Trevor Weaver	6/18
Allen Sherlock	6/20
Nancy Hamblin	6/23
Teresa Schnell	6/28

